



THE FREIGHT

PATRON CODE OF CONDUCT

The Freight is committed to providing a safe and enjoyable environment for all, including patrons, staff, artists, volunteers, and students. The following Patron Code of Conduct has been created to safeguard everyone who enters our building from hate, discrimination, intimidation, racism, aggression, harassment, and violence. We reserve the right to refuse service to, relocate, or remove anyone who disregards this code.

BE OPEN.

In this space, we come together to experience music that flows from a rich diversity of traditions and communities. As such, please be accepting of perspectives that differ from your own, be willing to allow multiple truths to exist and, perhaps most importantly, be open to change. Know that everyone belongs here.

BE RESPECTFUL.

If you choose to share your opinions about our programming, policies, artists, or staff, please refrain from using language that may be viewed as offensive, hurtful, or aggressive in tone. While we greatly value and encourage community feedback, we ask that you engage with our team in a respectful manner.

BE COMMUNICATIVE.

Should you feel harmed in any way or observe harm of someone else in our venue, please inform an on-duty Front of House or Box Office staff member. We will immediately work together to rectify a situation when harm is caused, intentionally or accidentally.

BE KIND.

Show kindness to yourself and those around you. The Freight is a place where expression, inspiration, and joy are celebrated. Leave negativity at the door.

AT THE FREIGHT, ANY ACTS OF HATE, DISCRIMINATION, INTIMIDATION, RACISM, HARASSMENT, AGGRESSION, OR VIOLENCE WILL NOT BE TOLERATED AND WILL RESULT IN PERMANENT REMOVAL FROM OUR VENUE.