

# THE FREIGHT

## Concessions Staff - Job Description

REPORTS TO: Food & Beverage Supervisor

SUPERVISES: None

EMPLOYMENT TYPE: Part-time, Non-Exempt

SCHEDULE: Flexible/variable, days & nights, weekdays & weekends, up to 19 hours/week

PAY: \$20.30/hour, eligible for participation in the tip pool

### POSITION OVERVIEW

The Concessions Staff serves food and beverages in a fast-paced, quick-serve work environment. They provide sustenance to guests and play an important role in shaping patron experiences. The Concessions Staff maintains a friendly, welcoming attitude at all times towards guests, colleagues, volunteers, artists and others who enter The Freight. Inclusivity and diversity are values The Freight holds dear, and its Concessions Staff are deeply committed to nurturing respect, hospitality, and fun for everyone at The Freight.

The Freight prioritizes safety and sanitation. Concessions Staff are always attentive in following cleanliness, food handling, and ABC “carding” guidelines at our all-ages venue.

Our kitchen and concessions work areas are ***not*** allergen free.

This position may be exposed to allergens such as gluten, dairy, tree nuts, peanuts, fish, shellfish, and/or soy.

### RESPONSIBILITIES

- Prepare concessions area for service before events.
- Prepare food, including slicing ingredients and assembling orders.
- Take orders and process credit and cash payments using the Square point of sale system.
- Serve drinks, including beer and wine, and hot/cold foods.
- Put away deliveries, and restock the Concessions area.
- Maintain a tidy workspace including spot cleaning the kitchen, Concessions area, lobby, gallery, and cafe areas as needed. Concessions Staff are responsible for cleaning any spills or messes in the Concessions Cafe area, or Concessions Line.
- Additional tasks as assigned. This job description is not a comprehensive list of activities required of the employee. Duties may change or new ones may be assigned at any time.

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## SKILLS, KNOWLEDGE & ABILITIES

### Required

- Must be eager to work towards our mission: *The Freight is a vital home for music with deep roots from around the world that celebrates cultures, connects communities, and inspires creativity.*
- **ServSafe** food handler certification (may obtain immediately after hire, we can help)
- **ABC LEAD** training certification or equivalent (may obtain immediately after hire, we can help)
- Must be at least 18 years of age at time of hire.
- Ability to stand for long periods of time and lift up to 40 pounds.
- Ability to understand and respond clearly to verbal communication from behind the counters located outside and inside our showroom during amplified music events with 400+ guests in attendance.
- Intermediate or better English language skills
- Able to commit to a shift schedule that may include at least one weekend matinee/evening per week
- Friendly personality, and the desire to cultivate an atmosphere of fun in a fast paced work environment.

### Preferred/Desirable

- At least 6 months quick-service café or bar experience
- Experience with electronic POS (Point Of Sale) systems, e.g. Clover, Square
- Intermediate (or better) understanding of a non-English language
- Experience in sales or fundraising
- Experience with inventory management, FIFO, etc.

## EQUAL OPPORTUNITY EMPLOYER STATEMENT

The Freight is an equal opportunity employer committed to providing equal opportunity to its employees and applicants for employment without discrimination on the basis of race, religion, gender identity or expression, sexual orientation, age, disability, or any other reason unrelated to ability to perform the position. This policy applies to every aspect of employment, including but not limited to hiring, advancement, transfer, demotion, termination, compensation, benefit, training and working conditions.

**To apply for this position, please email your resume to [HR@thefreight.org](mailto:HR@thefreight.org).**